



Tallahatchie Valley Electric Power Association

P.O. Box 513 Batesville, Mississippi 38606
(662) 563-4742

February 24, 2022

Dear Valued Member,

Tallahatchie Valley Electric Power Association (TVEPA) has had a successful and long-lasting relationship with Guaranty Bank in Senatobia for many years. Beginning March 1st, due to system upgrades, Guaranty Bank will no longer accept payments on behalf of TVEPA.

We greatly appreciate your membership and are constantly reviewing ways to improve our services for our members. New payment options will be announced in the very near future. For your convenience, please review the payment options below that are currently available.

Payment Option	Additional Information
www.tvepa.com	Accepts credit/debit card and electronic checks online
Your App Store	Search for "Tallahatchie Valley Electric Power Association" or "TVEPA"
Pay by Phone (PAL)	Dial 662.563.4742 Select Option 3 (Pay Account) If paying by credit/debit card select Option 2 If paying by electronic check, select Option 3
Payment Kiosks	Kiosks accept credit/debit card and electronic check payments. Locations include: Alex's Convenience Store at 3484 Highway 4, Sarah MS TVEPA Lobby at 250 Power Drive, Batesville MS
Participating Banks	First Security Bank branch locations at Como, Crenshaw and Sardis
Bank Draft	Contact Member Services at 662.563.4742 to request a Bank Draft Authorization Form
Other	Submit using the return envelope included with your monthly statement or you can bring payments to our lobby, drive-thru or after-hours depository

We apologize for any inconvenience this may cause and look forward to assisting you with any questions or concerns that you may have. For the most up to date information please follow us on Facebook or visit us online at www.tvepa.com

Sincerely,

Tallahatchie Valley Electric Power Association